

STATEMENT OF INTENT

BCEGI's mission is to exceed expectations in all aspects of its construction, development and investment activities, and in doing so aims to be recognised as the trusted partner for all its clients and stakeholders. In order to achieve this aim BCEGI is committed to providing its customers with defect-free products and services, delivered on time and within budget, and has implemented an organisation-wide Integrated Management System (IMS) which - as a minimum - complies with relevant statutory legislation, industry best practice, stakeholder needs, and the requirements of BS EN ISO9001:2015.

RESPONSIBILITIES

Responsibility for this Policy ultimately lies with the BCEGI Managing Director, supported by the Operations Director and the rest of the Management Team who are responsible for the implementation of the Policy Statement and all associated Management Standards. The BCEGI Managing Director must ensure that suitable resources are in place to enable compliance with relevant Company standards and Customer requirements. The BCEGI Management Team are responsible for the continual review of BCEGI Company performance, the provision of appropriate organisational context and the setting of strategic direction, and for providing a framework for setting quality objectives that enhance BCEGI Customer satisfaction. The Management Team – supported by Project Managers - must at all times demonstrate proactive and visible leadership in relation to quality management and are responsible for communicating BCEGI quality objectives throughout the organisation, and for ensuring that effective arrangements are in place and effective at a Project level. This Policy and associated Management Standards are mandatory across all BCEGI operations and as such all BCEGI Employees are expected to comply with all related arrangements.

ARRANGEMENTS

Arrangements for the management of Quality are contained within the BCEGI Integrated Management System (IMS), including controls to ensure the continual monitoring of quality performance across the organisation, and the ongoing review of the effectiveness and suitability of quality management measures within the IMS. BCEGI is committed to continual improvement of the IMS. This policy is subject to continual review to ensure that it remains relevant to the scope of BCEGI operations and to account for changes in its working practices.

AUTHORISATION

Yangfei Lu \
Managing Director

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